

Association of Directors of Social Services Regional Programme 2018/19

Summary of decisions/action required by DASSs and key points of information for meeting of South East ADASS on Friday 22nd March 2019 An updated Regional Programme follows this summary

Decision/action required:

- 1) MoC on sharing intelligence on provider failure for DASS approved – lead contact required for every council, currently only 7/18 councils listed
- 2) MoC for the professional adult social care workforce. Governance Group (quarterly calls only) needs more members to be representative, currently only 9/18 councils participate
- 3) ADASS/LGA are organising a masterclass on Wednesday 5th June at Broadway House aiming to embed the refreshed principles, definitions and SITREP Guidance. Three+ places available for each system. Contact Alison to reserve places

For information:

- 4) The Finance and Resources Network focussed its last meeting on the range and frequency of data being requested from councils including the SE Benchmarking Tool (comparative data set) and ADASS Budget Survey. A T+F Group set up with the Performance Network will report to the Branch in June on the KPIs to be included in a new balanced score card. The Group will consider the IT system used in other regions to avoid relying on one council for support and identify any further analytical support which might be required in the region
- 5) South East ADASS is part of regular meetings between regional partners (ECIST, NHS E/I, ADASS, NHS Confed, LGA CHIP) to ensure we all know who is doing what and prevent duplication. The current SLI offer from these partners is attached.
A regional workshop with SCIE/NHS E/I was held on 14th March focussed on working together to avoid unnecessary admissions and maintaining people at home safely. The workshop concluded with action planning and a proposal to extend the current SLI offer to include:
 - extending the number of networks of practice and include more opportunities for operational managers to share learning
 - developing a joint LA and NHS approach to workforce
 - LAs and NHS systems undertaking an integration self assessment
- 6) Mental Health Network.
 - Social Work for Better Mental Health. Self assessments have been completed by East Sussex, Surrey, Hampshire, Oxfordshire, Buckinghamshire, Reading, Portsmouth, Southampton and Brighton + Hove. Dates are scheduled for Slough, Medway, West Sussex, Wokingham and Kent. The first 10 draft local reports will be completed by the end of March. Site visit and thematic discussion at MH Network on 1st April
 - s117 and Community Pathway Framework discussion at 1st April Network following DASS priority for regional networks to focus on managing resources
- 7) DoLS/MCA – 29th March meeting to include presentation by Tim Spencer-Lane from the Law Commission who led the review of DoLS/MCA and LPS
- 8) DASS Welcome Pack – draft attached

Association of Directors of Adult Social Services Regional Programme 2018/19

1.0 Introduction

All councils within South East ADASS work co-operatively within a Regional Programme to help lead improvement in adult social care services according to an updated Memorandum of Understanding. The Regional Programme focuses on what councils can do better together and with partners. The Regional Programme is delivered through an established structure of networks and groups and its purpose is to:

- support shared learning by
 - communicating best practice
 - providing peer support
 - enabling council leads to discuss challenging issues
- accelerate implementation of new legislation and effective practice
- enable benchmarking
- offer a critical friend role

The Regional Programme is discussed with DASSs at every branch meeting, informed by a detailed update on the work of each network or group in line with regional priorities.

2.0 Regional Priorities

DASSs show considerable commitment and support to the Regional Programme. Regional networks and groups meet regularly and share learning; all have a DASS or AD as chair and an agreed workplan. The branch recognises that the level of participation by South East councils has increased across regional networks and groups.

At their meeting in January 2019 DASSs agreed a shift in emphasis in the priorities for the Regional Programme to support their efforts to manage increasing demand differently with severe financial pressure. There will be a greater concentration on supporting leadership to help DASSs shape discussion with elected members and develop plans within their own councils to meet the challenge. DASSs agreed that these discussions would be prioritised at branch meetings and in regional networks supported by a lead DASS or AD. In addition, key priorities for the last two years are maintained and are to:

- deliver further high levels of savings in adult social care
- develop the adult social care workforce
- strengthen strategic approaches to commissioning and market development at regional and council levels
- strengthen social care in managing transfers of care
- support councils to fulfil their role in the Transforming Care programme for people with learning disabilities
- extend the current Peer Review programme
- continue support to regional networks for shared learning
- facilitate implementation of national policy including on health and care integration

3.0 Funding for the Regional Programme

DH has entered into an agreement with the Local Government Association (LGA) and ADASS to continue its funding for sector-led improvement with other system partners through the Care and Health Improvement Programme. This grant funding makes an important contribution to assist councils within each ADASS region to work co-operatively. In the South East, councils contribute an additional £39K to this regional fund (the ratio is 2:1 county councils to unitary authorities). This funding provides some further support to the very considerable resource provided by DASSs and their colleagues working together on sector-led improvement within the region and enabling links to national programmes.

Regional Programme 2018/19

Regional priority	Network/Group	Purpose and issues	Activity	Timeline	Leads
1. To share and spread effective practice on use of resources	ADASS South East branch, regional Finance/ Resources and Performance Networks	To share practice and innovations to deliver further high levels of savings and achieve effective use of resources in adult social care To include focus on demand management Respond to the forthcoming Green Paper on social care funding	- T+F Group established to develop a balanced score card and KPIs for the region	• report to June branch	Mark Stainton/Keith Hinkley/ Alison Blight/Jane Simmons Kathy Wilcox(Oxon)
2. Regional Plan to develop the adult social care workforce	Workforce (WF) Group	Refreshed Regional Plan to develop adult social care WF to branch meeting March 2018. Includes funding for implementation of Regional Plan to: - support councils with retention strategies - spread effective practice - support next phase of VBA	- regular reporting to branch including MoC for professional ASC WF - refreshed Regional Plan for 2018/19 to branch - VBA workshop at ADASS Spring Seminar	• on-going • 8.5.2017 – branch approved MoC • 16.3.2018 – branch approved Plan • 30.4.2019	Sonya Sellar (Surrey)/Alison Blight Nikki Griffiths (Hants)/Alison Blight
3. To strengthen strategic approaches to commissioning and market development	Commissioning and Market Development (C+MD) Network Learning Disabilities (LD) Network	To strengthen strategic approaches at regional and council level as an important area of risk for the region: - updated workplan to branch September 2018 - T+F Group to strengthen market oversight arrangements in region Transforming Care Programme (TCP) included in the regional LD Network. Alan Sinclair co-chairs Regional TCP Board with NHSE. Analysis of the market for accommodation-based LD services funded by region and reported to branch in 2017. Self-assessment to inform possible joint commissioning, alignment of service models etc Regular reporting of Kent and Medway TC Framework to LD Network	- regular reporting to branch - MoC on cross border commissioning agreed - MoC on sharing intelligence on provider failure to branch - regular reporting to branch - on-going discussion in LD Network, T+F Group agreed - Regional excellence session at ADASS Spring Seminar	• on-going • 7.7.2017 and 25.1.2019 – MoCs approved • 14.9.2018 - 2018/19 workplan to branch • on-going • 19.1.2017 – report to branch • 24.4.2018 – LD/C+MD Networks' discussion • 30.4.2019	Rob Persey/Benedict Leigh(Oxon)/Alison Blight Andrew Colling(Oxon)/June Graves(WBerks)/ Alison Blight Alan Sinclair/Alison Blight Alan Sinclair/Gill Vickers/Alison Blight Alan Sinclair/Penny Southern/Alison Blight

Regional priority	Network/Group	Purpose and issues	Outputs	Timeline	Leads
4. To extend current Peer Review programme	ADASS South East branch and Safeguarding Network	Cyclical Peer Review programme for 2019/20 - themes to continue to inform work of regional Safeguarding Network and to be adapted to help councils prepare for likely CQC Local System Reviews	<ul style="list-style-type: none"> - proposal to branch January 2019 including feedback from pilot in Wokingham - further discussion to ensure that the Peer Review, DASS 2 DASS and team challenge are all part of the wider SLI offer 	<ul style="list-style-type: none"> • on-going • 25.1.2019 	<p>Keith Hinkley/ Jane Simmons</p> <p>All</p> <p>Keith Hinkley/Sarah Mitchell/Jane Simmons/Alison Blight</p>
5. To continue DASS 2 DASS peer support/challenge	ADASS South East branch	<p>DASS-2-DASS peer support/challenge arrangements provide the opportunity for DASSs and their leadership teams to reflect on what is working, to share ideas for improvement and challenge each other within a confidential environment.</p> <p>Risk Awareness Tool used to inform discussions</p>	<ul style="list-style-type: none"> - see above - proposed arrangements agreed by branch - common issues to be shared across the region to inform Regional Programme 2019/20 	<ul style="list-style-type: none"> • 17.11.2017 	Keith Hinkley/ Jane Simmons
6. To support regional networks for shared learning:	6.1 Finance and Resources Group	<p>To continue to support shared learning in relation to finance.</p> <p>Adaptation of ASC Financial and Performance Benchmarking Tool (comparative data set) linking with Performance Network</p>	<ul style="list-style-type: none"> - see Regional Priority 1 above - to share and spread effective practice on use of resources 	<ul style="list-style-type: none"> • on-going 	<p>Mark Stainton (E East Sussex)/Jane Simmons</p> <p>Wil House (Surrey)/Kathy Wilcox (Oxon)Finance Leads/Jane Simmons/Alison Blight</p>

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6. To support regional networks for shared learning:	6.2 Performance Network	<p>To continue support to regional activity on benchmarking and performance review through the Performance Network and Data Sharing Group (DSG)</p> <p>To provide resources for collation of regional data for DASSs</p>	<ul style="list-style-type: none"> - regular reporting to branch - 2018/19 Network workplan to branch - January Network agreed themed quarterly meetings: <ul style="list-style-type: none"> - demand management - commissioning/market management - learning forum - reablement, transition, reviews and performance and telecare - influencing and learning – linking with regional and national policies - DSG to lead any deep dives - DSG to analyse national data (SALT, ASC_FR, SAG) released from late October and report to branch - to link with Finance/Resources Network and provide lead for T+F Group - to develop a balanced score card and KPIs for the region 	<ul style="list-style-type: none"> • on-going • 4.1.2019 • 22.3.2019 • see Regional Priority 1 above - to share and spread effective practice on use of resources 	<p>Paul Archer (Hants) Steph Smith(Kent)/Gary Strudwick(Surrey)/ Raj Chauhan/Jane Simmons</p> <p>Gary Strudwick (Surrey)/Kevin Andrews(Hants)/ Hayleigh Carter (Bucks)/Mike Bell (B+H)/Raj Chauhan</p>
	6.3 Informatics Network	<p>Re-establish as a sub-group of the Performance Network. Co-chair attends and reports to Performance Network. Also links to the national ADASS Informatics Network</p> <p>DASSs flag importance of this area of work and want regular reports to branch.</p> <p>Network to focus on:</p> <ul style="list-style-type: none"> - information governance - integrated care records, - client access, - use of portals 	<ul style="list-style-type: none"> - reports to branch - discussion about possible merger of Performance and Informatics Networks – DASS decision to support leads' view that networks should be separate with reporting lines in place 	<ul style="list-style-type: none"> • on-going 	Jane Simmons

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6. To support regional networks for shared learning:	6.4 Carers' Network	To continue to support shared learning across the South East region in relation to carers To liaise with NHSE regarding how SE ADASS, SW ADASS and NHSE South can work together on carers' issues	<ul style="list-style-type: none"> - response to new national Carers' Strategy - continued focus on social care/health integration and whole family agendas - funding available to all regions to support the Carers' Action Plan. - Proposal to branch 	<ul style="list-style-type: none"> • on-going • 25.1.2019 – branch approved 	<p>Angela Dryer (Portsmouth)/ Jane Simmons</p> <p>John Bangs (Surrey)</p>
	6.5 Safeguarding	To continue to support shared learning across the South East region in relation to safeguarding, including Safeguarding Adults Boards	<ul style="list-style-type: none"> - workplan 2019/20 developed for further discussion - date to meet with the SAB Board Managers to agree a way of working together 	<ul style="list-style-type: none"> • tbc • on-going 	<p>Seona Douglas(Reading)/ Jane Simmons</p> <p>Jo Purser (Reading)/JS</p>
	6.6 Mental Capacity Act/Deprivation of Liberty Safeguarding (DoLS) Group	<p>DoLS Chair now part of Safeguarding Network and provides regular updates to the Safeguarding Network and acts as a conduit between the two groups</p> <p>Shares and develops best practice Improves benchmarking</p> <p>To consider workplan in light of the delay to publication of LPS</p>	<ul style="list-style-type: none"> - workplan agreed - BIA performance monitoring streamlining process data and benchmarking - 29th March meeting to include presentation by Tim Spencer-Lane from the Law Commission who led the review of DoLS/MCA and LPS 	<ul style="list-style-type: none"> • draft template to be developed once LPS published • July 2018 • November 2018 • 29.3.2019 	<p>Sarah Pady (Bucks)/ Rachael Roberts (Portsmouth)- link to Safeguarding Network/Jane Simmons</p>

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6. To support regional networks for shared learning:	6.7 Continuing Healthcare (CHC)	To: - improve benchmarking and consistency - enable greater problem solving - share, develop and communicate best practice - work effectively with partners	- workplan and National Framework – revisions, implementation and communication - all discussed at Sept meeting	• on-going	Kate Smith (Hants)/Paul Morgan (Surrey)/Jane Simmons
	6.8 Principal Social Workers (PSW) Network	To support shared learning across the SE for PSWs	- workplan to be reviewed at PSW meetings in early 2019	• on-going	Melanie Pearce (Oxon)/Jane Simmons
	6.9 Mental Health and AMHPs	To support shared learning across the South East region in relation to mental health issues Social Work for Better Mental Health. Health – this will inform the future workplan of the network. AMHP group now established and a draft workplan is being developed.	reports to branch	• on-going	Graham Allen/Jason Brandon (Hants)/Jane Simmons Cassie Cairns (Surrey)/Bev Hull (Hampshire)/Jane Simmons
6. To support regional networks for shared learning:	6.9.1 Other regional networks and groups. This includes: • Prisons • Comms • Legal	To continue to support shared learning across the South East region • SE prison care leads participate in the national ADASS Care and Justice Network – no regional network needed. Operates as a virtual network as required • SE comms leads operate as a virtual network with occasional in-person meetings as required • two Lawyers in Local Government Groups - London and the South East LLG and Southern LLG		• on-going • on-going • on-going	Alison Blight Michelle Crowley(West Sussex)/Alison Blight Sandra O'Brien(B+H)/Jennifer Watts(Hants)/Alison Blight

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7. To facilitate implementation of national policy: BCF and Health and Care Integration	ADASS South East branch	Continued involvement with NHS E and BCMs in the ongoing BCF and iBCF programme.	<ul style="list-style-type: none"> - standing agenda item for bi-monthly branch meetings - twice monthly calls with BCMs on hold - development of an integrated SLI offer 	<ul style="list-style-type: none"> • on-going 	Keith Hinkley/Sarah Mitchell (CHIA)/Jane Simmons
8. To strengthen social care in Managing Transfers of Care	ADASS South East branch	<p>On-going work to:</p> <ul style="list-style-type: none"> • develop a stronger voice for South East DASSs in national and regional dialogue on managing transfers of care • continue to set out the strength and clarity of the social care response • support council resilience in their efforts to improve outcomes for people in need of hospital care 	<ul style="list-style-type: none"> - DToC Counting Workshop - to understand and interpret national guidance on counting and reporting of DToCs - performance challenges and any support offer to be discussed with relevant DASS within Regional Programme - LGA-led High Impact Change workshop scheduled alongside regional Network meeting - workplan/themes for 2019 agreed at January DToC Network - ADASS/LGA to embed the refreshed principles, definitions and SITREP Guidance. Followed by regional DToC Network 	<ul style="list-style-type: none"> • 15.9.2017 • 26.9.2018 – Broadway House • 31.1.2019 • 5.6.2019 – Broadway House 	<p>Keith Hinkley /Anne Tidmarsh (Kent)/Sarah Mitchell (CHIA)/Alison Blight</p> <p>Keith Hinkley/Anne Tidmarsh/ Sarah Mitchell/Alison Blight</p> <p>Anne Tidmarsh/Sarah Mitchell/Alison Blight</p>

Regional priority	Network/Group	Purpose and issues	Outputs	Timeline	Leads
9. To support councils to fulfil their role in the Transforming Care programme	ADASS South East branch and regional LD Network	See under Regional Priority 3 above - LD Network			Keith Hinkley/Sarah Mitchell/ Alan Sinclair/Alison Blight/Jane Simmons
10. Support shared learning – regional representation on ADASS national groups	ADASS South East branch	South East representation on ADASS national groups needs to be agreed by individual councils. Feedback necessary to regional networks and groups including the branch	participation and feedback arrangements to be confirmed to Regional Leads	• on-going	Jane Simmons/Alison Blight/Raj Chauhan
11. SE ADASS website review	South East ADASS and WF Group	Website launched early 2017 Website holds agendas and papers for all regional Networks WF Group pages hold wide range of case studies, resources to share effective local practice Review to improve effectiveness of website and improve use	- Kent colleagues conducting comprehensive website review with Regional Leads - review sits within workplan for the WF Group – to improve usage and access to shared materials - agreement for Design & Learning Centre Programme Team at Kent CC to takeover administration of website in conjunction with Regional Leads for six month trial period	• 20.7.2018 – report to branch • October 2018 • October 2018 • Review January 2019	Mags Harrison and Sian Delaway (Kent)/Jane Simmons/Alison Blight

Alison Blight and Jane Simmons
Regional Leads
ADASS South East
22nd March 2019

Regional Programme 2018/19